

## For Immediate Release

June 2, 2023

## Halton Healthcare Awarded 'Accreditation with Exemplary Standing' by Accreditation Canada

"The Accreditation Canada survey is one of the most comprehensive external reviews of health organizations," says Joan Jickling, SVP Patient Engagement and Chief Nursing Executive, Halton Healthcare. "It provides our patients, families and the community at large with assurances that we are meeting or exceeding national standards of quality in patient care."

Halton Healthcare welcomed five Accreditation Canada surveyors from April 23 – 28, 2023 who conducted an on-site survey assessing the organization's leadership, governance, clinical programs and services against rigorous quality and safety requirements. During their time, the surveyors visited all three hospitals - Georgetown Hospital, Milton District Hospital and Oakville Trafalgar Memorial Hospital - and spoke with many patients, families, patient and family advisors, community partners, staff, physicians, volunteers and Board members. The "tracer" methodology was used during their visit which provides a real-time experience of how a patient moves through the organization and how services are delivered to them.

"The achievement of Accreditation with Exemplary Standing is a testament to the dedication and commitment of everyone involved in helping us achieve our vision to provide exemplary patient experiences, always. It is a credit to our staff, physicians, volunteers and patient family advisors for their unwavering commitment to excellence and to the strong leadership of our Board," notes Hilary Rodrigues, Interim President & CEO, Halton Healthcare. "This insightful process gives us the opportunity to highlight our work and accomplishments in providing our patients with the best care possible within our communities."

The final report confirmed that we achieved a perfect score on the 28 Required Organizational Practices (ROP) and met 99.8% of the 2,026 criteria that are used to measure an organizations compliance with Accreditation Canada's Qmentum standards. These are exceptional results.

"We are honoured to receive the highest level of achievement possible from Accreditation Canada," said Richard Nunn, Chair, Board of Directors, Halton Healthcare. "The report speaks volumes about the quality care that we provide within our communities and the efforts of the entire team who work tirelessly and selflessly together towards our organization's purpose 'To Care'. Our commitment to excellence really shines through."

For more information on Accreditation Canada please visit <https://accreditation.ca/>.

### Halton Healthcare

Halton Healthcare is a healthcare organization comprised of three community hospitals - Georgetown Hospital, Milton District Hospital and Oakville Trafalgar Memorial Hospital. Together these hospitals provide healthcare services to nearly 400,000 residents in the communities of Halton Hills, Milton and Oakville. Halton Healthcare hospitals have been recognized for their best practices in a number of patient safety and patient care initiatives. For more information, visit [www.haltonhealthcare.com](http://www.haltonhealthcare.com) Follow us on Twitter @HaltonHlthcare and Facebook.

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### **About Halton Healthcare**

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